

TENANT ADVICE

We understand you will be finding it a worrying time at present. Pro Services want to reassure our tenants that we are here to support you.

You may have seen the [announcements](#) from Government on how tenants will be supported during the Coronavirus pandemic. We are still waiting for further detail which we will communicate to you.

It is important that you keep in touch with us and let us know if you are in financial difficulty so that we can make your landlord aware of the situation and work with you to get through it.

If you are having difficulties, we would encourage you to apply for Statutory Sick Pay and Universal Credit if you are eligible. The Government has introduced temporary changes to make it easier to apply. Further details can be found here <https://www.understandinguniversalcredit.gov.uk/coronavirus/>

For now, adhering to government guidelines on preventing the spread of infection, we won't be attending any routine property inspections, and our office will be closed, but you can still get in touch via email

lettings@pro-services.co.uk

As always, if you have an emergency please email us on

emergency@pro-services.co.uk

Thank you for working with us during this difficult time.

Kind Regards

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